Our intent is to give you HL7-related troubleshooting information should something unexpected occur.
Agenda:

- HL7 – Not a “Silver Bullet”
- Always pull the MCIR record first
- Know where your resources are and what to do with them
- Data Flow
- Daily, Weekly, Monthly processes
- Use Shortcuts to speed things up
- Training set up/refresher
In 2015 Region-2 performed 10,311 merges of MCIR records. This is largely due to the HL7 process.

HL7 – Not a “Silver Bullet”
Always pull the MCIR record first

- Check the address and phone #
- Check imms status
- Check “other” information
- Name and Birthdate
Know where your resources are and what to do with them

- HL7 resources found in MCIR
  - Other, MCIR.org, HL7
- Most resources found on the Region-2 website (news screen)
  - www.mcir.org/region-2
Data Flow

4 ways HL7 data flows

- 1) EHR, MCIR, MCIR Record, Inventory
- 2) EHR, MCIR, MCIR Record
- 3) EHR, MCIR
- 4) ????
Data Flow

- Players involved with HL7

\[ EHR = \]
\[ SSHIE = \]
\[ MCIR = \]
Daily, Weekly, Monthly processes

- **Daily** check the ESSR and fix
- **Weekly** reconcile inventories
- **Monthly** balance inventories (send LHD appropriate VFC reports/info)
Use Shortcuts to speed things up

- Highlight/Copy/Paste
- Ctrl-F
- Double-click
- Alt-Tab
Training set-up/refresher

- www.mcir.org/region-2
  - Training videos
- Schedule with me
  - Don’t wait
Questions
THANKS FOR ALL YOU DO!

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